

How to Safely Use Video Conference Software

The COVID-19 pandemic has led many organizations to rely on video conferencing technology to conduct meetings and stay connected. However, the increased use of video conferencing technology also means increased cyber risks.

CYBER ATTACKERS WHO GAIN ACCESS TO YOUR VIDEO CALLS CAN:

- Listen in and gather confidential information to sell or exploit
- Disrupt the meeting with inappropriate materials
- Trick participants into clicking malicious links in the chat



The risk is even greater for organizations with employees working from home. As such, it's important for organizations to take precautions.

Ensure your business is properly protected against cyber attacks.

Contact Henderson today to learn about your coverage options and how to prevent cyber attacks.

TIPS FOR KEEPING YOUR ORGANIZATION SAFE WHILE USING VIDEO CONFERENCING SOFTWARE

1. **Require passwords**—Secure meetings with passwords to protect against uninvited guests and keep information about the meeting secure. Require employees to log in before they join a meeting, especially for meetings where confidential information is being shared.
2. **Verify attendees**—Double-check your attendees list before sending a meeting invitation, and review the list during the call.
3. **Be careful with meeting links**—Share meeting links only with authorized personnel. Always make a new link for each meeting to discourage attackers from exploiting a reused link. Additionally, encourage employees to check the validity of incoming meeting links before clicking on them.
4. **Update software**—Enable automatic updates on video conferencing software to ensure it is patched with the latest security updates. Turn on built-in security features that might be turned off by default.
5. **Educate staff**—Keep employees updated on what the latest scams are, how to identify them and what they should do if they identify one.

™Local Touch. National Strength. Navacord and Navacord logo are Trademarks of Navacord. The information contained herein is general in nature and general insurance description only. The information is not intended to be insurance advice; nor does it amend, modify or supplement any insurance policy. Consult your actual policy or your broker for details regarding terms, conditions, coverage, exclusions, products, services and programs which may be available to you.

LET US HELP YOU MANAGE YOUR RISK

Regina
Moose Jaw
+1 (888) 661-5959

www.hendersoninsurance.ca
www.navacord.com
HII@hendersoninsurance.ca